# **EXHIBIT 15**

# PAST PERFORMANCE QUESTIONNAIRE

NNH17579608R

## PAST PERFORMANCE QUESTIONNAIRE INSTRUCTIONS (Updated September, 2010)

Sections I through III provide for contract-related descriptive information and identification of the evaluator.

<u>Section IV</u> lists the major work elements within our Statement of Work (SOW). Please provide your assessment of the "relevant experience" and "performance" associated with our SOW evidenced within the contract for which you are a reference. Your assessment of the relevancy should reflect the fact that the principal purpose of our contract is to receive technical solutions, technical capabilities, processes, procedures, and IT management that can be leveraged and/or utilized by the NASA Centers and the Agency.

"Significant Experience" means that a full range of services was routinely performed by the contractor under the associated SOW element. "Moderate Experience" describes a contractor who has experience in several aspects of a work element even though the experience may not have been on a continuous basis or directly related to the purpose of our contract. "Minimal Experience/Did not Perform" means that, although at least some aspects of the work may have been performed, such performance was limited in scope or frequency, or the work element was not performed under the contract.

<u>Section V</u> evaluates the contractor's technical, schedule, and cost performance and management. (Additional pages may be used for comments if desired). It is very important to keep in mind that only performance in the **past 3 years** is relevant. If you cannot answer any questions, please circle "N/R" for Not Rated.

The following definitions are offered for your use in assigning a performance rating for each of the factors in Sections IV and V:

Very High (VH)	The Offeror's relevant past performance is of exceptional merit; indicating exemplary performance in a timely, efficient, and economical manner; very minor (if any) problems with no adverse effect on overall performance.
High	The
(H)	Offeror's relevant past performance demonstrates very effective performance that would be fully responsive to contract requirements with contract requirements accomplished in a timely, efficient, and economical manner for the most part with only minor problems with little identifiable effect on overall performance.
Moderate (M)	The Offeror's relevant past performance t demonstrates effective performance; fully responsive to contract requirements; reportable problems, but with little identifiable effect on overall performance.
Low (L)	The Offeror's relevant past performance meets or slightly exceeds minimum acceptable standards; adequate results; reportable problems with identifiable, but not substantial, effects on overall performance.
Very Low (VL)	The Offeror's relevant past performance does not meet minimum acceptable standards in one or more areas; remedial action required in one or more areas; problems in one or more areas which, adversely affect overall performance.
N/R	Not Rated

Section VI provides for evaluation of the contractor's management of cost and award/incentive fee history.

RETURN THIS QUESTIONNAIRE TO BY THE DATE SPECIFIED ON THE SF 33 IN SECTION 9.

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Con	tract Information					
A.	Name of Company/Division Being Evaluated:					
B.	Address:					
C. C	Contractor Cage Code and/or DUNS number					
D.	Contract Number:					
E.	Contract Type:					
F.	Period of Performance (including options): From:To:					
G.	Total Contract Value:					
H.	Award Information: Competitive: Yes No  Basis of Selection: Technical Cost/P  Other (specify)					
Des	cription of Contract					
	fly describe the services provided under this contract:					
	ng the contract performance being evaluated, this firm was the:					
Duri						
Duri Prim Othe Doe	ng the contract performance being evaluated, this firm was the: ne Contractor Significant Subcontractor Team Member					
Duri Prim Othe Doe and	ng the contract performance being evaluated, this firm was the:  ne Contractor Significant Subcontractor Team Member er (describe) s a corporate or business relationship exist between the firm being evalua					
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IV. <u>SOW Survey: Relevant Experience and Performance Ratings: Please check the appropriate blocks for both Relevance (Significant, Moderate, Minimal/Did Not Perform) and the Performance (VH, H, M, L, VL, N/R) for each SOW Element Listed below (see page 1 definitions and instructions).</u>

SOW ELEMENT	SIGNIFICANT	MODERATE	MINIMAL/ DID NOT PERFORM	PERFORMANCE RATING (Please circle)					
Program Management				VH	Н	М	L	VL	N/R
Portfolio Management Services				VH	Н	М	L	VL	N/R
Program Integration Services				VH	Н	М	L	VL	N/R
Project Management Services				VH	Н	М	L	VL	N/R
Standards, Service Level Agreements (SLAs)				VH	Н	М	L	VL	N/R
Measurements									
Risk Management Services				VH	Н	М	L	VL	N/R
Knowledge Management Support Services				VH	Н	М	L	VL	N/R
Customer Relationship Management Support				VH	Н	М	L	VL	N/R
Technical Training Development, Program, Services				VH	Н	М	L	VL	N/R
and Support									
ITIL Service Strategy, Design, and Standards				VH	Ι	М	L	VL	N/R
Service Catalog Maintenance and Support				VH	Н	М	L	VL	N/R
IT Management Services and Support				VH	Н	М	L	VL	N/R
Governance Development and Maintenance				VH	Н	М	L	VL	N/R
Support Services									
Change Management				VH	Η	М	L	VL	N/R
Configuration Management				VH	Н	М	L	VL	N/R
Quality Assurance				VH	Н	М	L	VL	N/R
Testing and Test Management				VH	Н	М	L	VL	N/R
Enterprise Architecture				VH	Η	М	L	VL	N/R
Business Intelligence and Big Data				VH	Н	М	L	VL	N/R
Application, Web, and Business Architecture				VH	Н	М	L	VL	N/R

Development Services						
Systems Engineering & Implementation Services	VH	Н	M	L	VL	N/R
Emerging Technologies Program	VH	Н	М	L	VL	N/R
Multimedia Services	VH	Н	M	L	VL	N/R
Content Management Systems and Services	VH	Н	М	L	VL	N/R
Document Management Systems and Services	VH	Н	M	L	VL	N/R
Records Management Support and Services	VH	Н	M	L	VL	N/R
Cloud Services	VH	Н	M	L	VL	N/R
Data Center Operations & Maintenance Services	VH	Н	M	L	VL	N/R
End User Computer and Mobile Device Services	VH	Н	M	L	VL	N/R
and Support						
Asset Management Services	VH	Н	M	L	VL	N/R
CyberSecurity and Information Security Services	VH	Н	M	L	VL	N/R
IT Security Management to support stds, metrics,	VH	Н	M	L	VL	N/R
Quality Assurance (QA), config. Management,						
privacy, etc.						
SharePoint Services Support and Development	VH	Н	M	L	VL	N/R
Contract Transition and Stabilization	VH	Н	M	L	VL	N/R

## V. General Performance Survey

NO	PERFORMANCE QUESTIONS	PERFORMANCE RATING (Please Circle)					
1.	Overall performance in planning and controlling the program	VH	Н	М	L	VL	N/R
2.	Quality of services and support provided	VH	Н	М	L	VL	N/R
3.	Compliance with technical requirements and performance standards	VH	Н	М	L	VL	N/R
4.	Content, accuracy, quality, and timeliness of technical reports and deliverables	VH	Н	М	L	VL	N/R
5.	Ability to design and/or deliver a product that meets or exceeds performance requirements within costs and schedule	VH	Н	М	L	VL	N/R
6.	Timely identification and mitigation of risks	VH	Н	М	L	VL	N/R
7.	Contractor's ability to identify and correct performance deficiencies in a timely manner	VH	Н	М	L	VL	N/R
8.	Compliance with technical process and control requirements (quality assurance, configuration management, etc.)	VH	Н	М	L	VL	N/R
9.	Ability to recruit and retain highly skilled personnel, including ability to fill key vacancies in a timely manner.	VH	Н	М	L	VL	N/R
10.	Ability to effectively manage subcontractor performance	VH	Н	М	L	VL	N/R
11.	Ability to build effective working relationships with associate contractors, subcontractors and the Government in a team environment.	VH	Н	М	L	VL	N/R
12.	Timeliness, quality, and accuracy of schedule reporting	VH	Н	М	L	VL	N/R
13.	Adequacy of Contractor's system(s) for processing task orders and/or changes.	VH	Н	М	L	VL	N/R
14.	Overall responsiveness to Government requests	VH	Н	М	L	VL	N/R
15.	Ability to establish realistic cost estimates	VH	Н	М	L	VL	N/R
16.	Ability to establish realistic schedule estimates	VH	Н	М	L	VL	N/R
17.	If performance based, how successful was the Contractor in meeting the contract metrics?	VH	Н	М	L	VL	N/R
18.	Adherence to estimated costs and contract cost targets	VH	Н	М	L	VL	N/R
19.	Ability to anticipate, identify and control cost growth.	VH	Н	М	L	VL	N/R
20.	Timeliness, quality, and accuracy of financial reporting	VH	Н	М	L	VL	N/R
21.	Overall evaluation of cost performance	VH	Н	М	L	VL	N/R

# **Section VI:** What is the Contract Value: Initial Value **Current Value Estimated Cost:** Fee: Total Value: Briefly describe any change(s) from original contract value: What are the total contract expenditures to date (cost/fees to date based on invoices, reports, etc)? What is the Annual Contract Value to Date (The current contract expenditures to date divided by the number of years of performance to date)? Was there a cost overrun? ( ) Yes ( ) No If yes, please explain: If this was an award fee contract, what are the individual and/or average ratings of performance by your organization? Please attach any available award fee letters or database entries Please comment on particularly strong/weak points of Contractor's performance (technical, schedule, and/or cost). Overall Contract Performance Rating (circle one) Very High High Moderate Very Low Low Would you select this Contractor Again? ( ) Yes ( ) No Please add any other comments you may feel are pertinent.

Date

Rater's Signature